



DEPARTMENT NOTICE

24-138

Published: 08/30/24

Expires: 08/30/27

Level II System Access for Desktops and Phones Transitioning to MyApps Portal

On Tuesday September 10, at 10:00 AM PST, access to the Level II system for desktops and phones will be re-directed through the MyApps portal

Note that employees' access and login process for Level II is not changing for the patrol car MDC units.

This change is part of SFPDs overall journey to bring seamless and more efficient single sign-on (SSO) approach to all our applications and systems to help standardize and improve user experience.

The login credentials for Level II will now require the employees' DSW# and the current MyApps portal password. There is no system enhancement as the functionalities remain the same. An active account and the use of an approved computer are a requirement to access the Level II system.

The change on Tuesday September 10th at 10:00 AM should not interrupt any ongoing open system session.

The desktop and SFPD Mobile shortcuts will be updated and primary access to Level II will be through MyApps portal.

Instructions for accessing Level II are available on the SFPD Intranet under the Technology section, Level II: [REDACTED] and attached to this notice.

For questions or for employees experiencing login/password issues, please contact the helpdesk via email at [REDACTED], or by phone at [REDACTED] during Mon-Fri 6:00 AM to 5:00 PM or at [REDACTED] for after hours.


WILLIAM SCOTT
Chief of Police

Per DN 23-152, all sworn & non-sworn members shall electronically acknowledge this Department document in PowerDMS within (30) thirty calendar days of issuance. Members whose duties are relevant to this document shall be held responsible for compliance. Any questions regarding this policy should be sent to sfpd.writtendirectives@sfgov.org who will provide additional information.