



DEPARTMENT NOTICE

20-074
04/28/20

FasTrak, Toll Evasion Violations and Proper Member Conduct

The FasTrak system on Bay Area bridges and Express Lanes is designed with enforcement equipment that photographs violators by capturing each license plate images. It is a violation of the toll evasion statutes under California Vehicle Code Section 23302 et seq. and Streets and Highways Code Section 30843 to fail to pay the established bridge toll. Pursuant to California Vehicle Code Section 40250 et seq., toll evasion violations shall be enforced by the issuance of notices of toll evasion violation, delinquent toll evasion, and the imposition of civil penalties.

California Vehicle Code Section 1808.4 authorizes the California Department of Motor Vehicles to allow peace officers and certain civilian employees, as well as their immediate family members, to have their home addresses remain confidential. FasTrak sends statements and notices of toll violations to the San Francisco Police Department for those members who have requested the DMV confidentiality for their registered vehicles. As FasTrak statements and notices of toll violations are considered personal mail, which we do not accept, these items will be returned to FasTrak.

It is strongly suggested that members using FasTrak register each of their personal vehicles with FasTrak and ensure their FasTrak accounts are in good standing. Additionally, members should ensure that vehicles no longer owned by them are removed from their FasTrak account to avoid unwarranted charges. Members are advised that it is FasTrak policy to send violations to DMV for a vehicle registration hold and/or to a collection agency.

If the Department is made aware that continual FasTrak violations are occurring, members will be subject to disciplinary action, including the removal of the confidentiality of the home address. It is the responsibility of each member to ensure that their conduct does not reflect discredit upon the Department (DGO 2.01, Rule 9).

FasTrak information can be obtained by calling 1-877-BAY-TOLL (1-877-229-8655) or by visiting their website at www.bayareafastrak.org. Additional FasTrak toll tags are available online at <https://www.bayareafastrak.org/en/howitworks/wheretobuy.shtml>.


WILLIAM SCOTT
Chief of Police

Per DB 19-156, both sworn and non-sworn members are required to electronically acknowledge receipt and review of this Department Notice in HRMS. Any questions regarding this policy should be made to sfpd.writtendirectives@sfgov.org who will provide additional guidance about the directive.