

GENERAL ORDER9/28/11

COMMUNITY POLICING

The San Francisco Police Department is committed to Community Policing, which is defined as a philosophy and organizational strategy in which the police work collaboratively with community members, community-based organizations, other city agencies, and others, in order to reduce violent crime, create safer communities, and enhance the health and vibrancy of neighborhoods in San Francisco.

I. COMPONENTS

1. **Partnerships.** Community Policing requires a genuine partnership between the police and the community, in order to more effectively address issues of crime and public safety, and to more effectively enhance the health and vibrancy of our neighborhoods.
2. **Problem Solving.** Community Policing requires that the police work with community members to analyze long-standing neighborhood crime problems, and then implement specific plans in order to address and eradicate these problems.
3. **Shared Responsibilities.** Community Policing requires that the community (and other government agencies) take responsibility for those tasks which they can perform, in order to assist the police with addressing issues of crime and disorder.
4. **Mutual Respect.** Community Policing requires a transparent and mutually respectful relationship between the police and the community.
5. **Interaction with Youth.** Community Policing requires members of the Police Department interact with youth and youth groups on a regular basis, and participate in activities with youth and youth groups, both planned and unplanned.
6. **Knowledge and Understanding.** Community Policing requires that the police have an understanding of the traditions, culture and history of the neighborhoods in which they serve. Likewise, Community Policing requires that the Police Department provide information and training to the community, so that community members gain an understanding of police practices and procedures, as well as an understanding of the traditions and culture of the law enforcement profession.
7. **Communication.** Community Policing requires that the police communicate regularly and openly with the community (in a language-accessible manner in accordance with Department General Order 5.20), and provide information about crime, criminal investigations, and crime prevention to the community on a regular basis, unless disclosure of that information will undermine or compromise a criminal investigation, or is prohibited by law.

8. Meetings. Community Policing requires that the police and the community meet to discuss issues of public safety, including the plans and methods which will be used to enhance public safety. These meetings may include formal, regularly scheduled meetings with neighborhood groups, merchant groups, Community Advisory Boards, and others, and may also include ad-hoc meetings with community members concerned with any neighborhood problems.
9. Community Involvement. Community Policing requires that the Police Department be supportive of and involved with civic and neighborhood events when possible. These events may include holiday celebrations, ethnic festivals, youth events, and others.
10. Training. Community Policing requires that the Police Department implement training programs which provide Department members with on-going and continual training in the application of Community Policing models and practices. This training may be provided by both law enforcement professionals and members of the community, and will involve on-going review and discussions of the Community Policing Resources Manual (see below).
11. Community Policing Resources Manual. The San Francisco Police Department will compile a Community Policing Resources Manual, which will describe plans, programs and practices that have been shown to be the most effective best practices in promoting public safety and addressing issues of crime, disorder, and quality of life.
 - a. Copies of the Community Policing Resources Manual shall be maintained at all units and details, and will be made available to the public.
 - b. Officers in Charge of all units and details shall ensure that Community Policing Resources Manuals are kept up to date, and are readily available for review by all assigned members, including on-line.
 - c. All Department members may submit potential entries for inclusion in this manual. Each potential entry shall be evaluated by the Chief of Police prior to being entered into the manual.
12. Community Resources. As part of its commitment to Community Policing, the Department shall compile and maintain a current database of public and private resources and agencies. The information in this database will be provided to community members in order to assist them with issues including, but not limited to the following: substance abuse, homelessness, hunger, etc.

I. ADMINISTRATION

1. All members of the Department shall support the tenets of Community Policing described in this order. Department members assigned to support and administrative roles within the Department shall utilize those aspects of Community Policing described in this order which are most relevant to their duties.
 2. District captains and lieutenants shall ensure, as staffing allows:
 - a. The assignment of officers to steady beats and sectors on a daily basis.
 - b. Regular attendance of beat and sector officers at all community meetings in their assigned areas.
 - c. Regular staffing of foot beat assignments.
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