



San Francisco Police Department State of the Ingleside District and Phase 1 Implementation

Presented to the Police Commission
Captain David Lazar, Commanding Officer
July 29, 2009





SFPD Police Commission Presentation

State of the Ingleside District



Ingleside District Geographic Overview

Population (Census 2000)

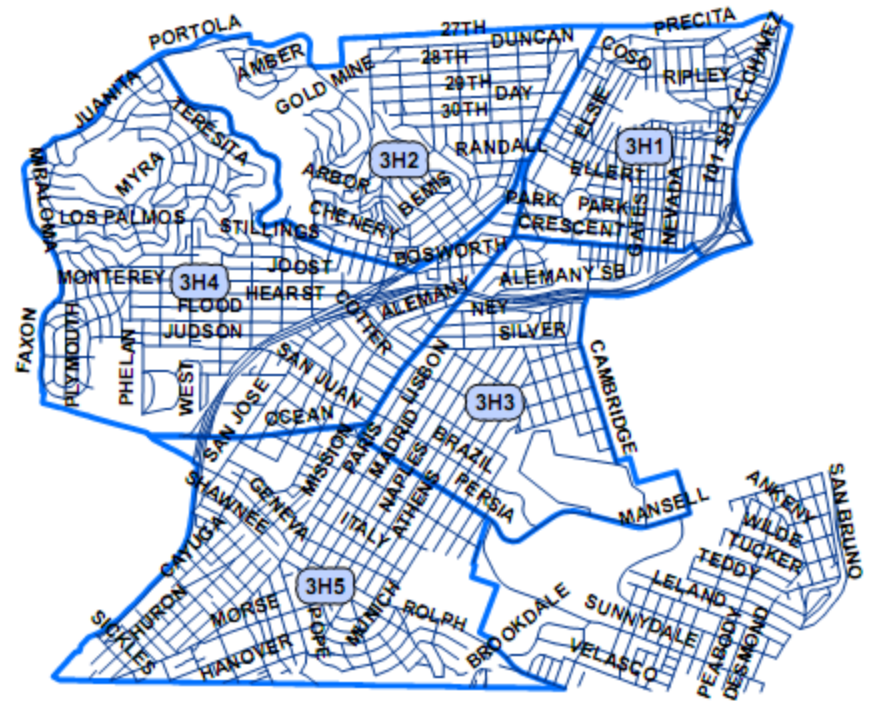
Approx. 114,436

Area

Approx. 6.5 sq. miles

Population Density
per Square Mile

Approx. 17,872





Ingleside Neighborhoods

Residential

Visitacion Valley

Sunnydale

Excelsior

Portola

Bernal Heights

Upper Noe Valley

Mission Terrace

Outer Mission

Crocker Amazon

Glen Park

Diamond Heights

Miraloma Park

Sherwood Forest

Monterey Heights

Westwood Park

Westwood Highlands

Sunnyside



District Demographics

Citizens

Asian – 35.2%

White – 30.1%

Latino – 26.4%

African American – 6.3%

American Indian – 0.6%

Other – 1.3%

Assigned Personnel

Asian – 23%

White – 47%

Latino – 17%

African American. – 11%

American Indian – 1%

Other – 1%

Source: 1) 2000 U.S. Census

2) SFPD (data as of 5/17/2009)



Bilingual Officers

- **Cantonese**

- Lt. Lee*
- Ofc. Fung
- Ofc. Chan
- Ofc. Uang
- Ofc. Jou

- **Mandarin**

- Ofc. Chou

- **Korean**

- Sgt. Kim*
- Ofc. Park

- **Spanish**

- Ofc. Soulette*
- Ofc. Padilla*
- Ofc. Baldovino *
- Ofc. Anderson*
- Ofc. Cahill*
- Ofc. Brandt*
- Ofc. Trujillo*
- Ofc. Lee*
- Ofc. Martinez*
- Ofc. Sanchez*
- Ofc. Najarro*

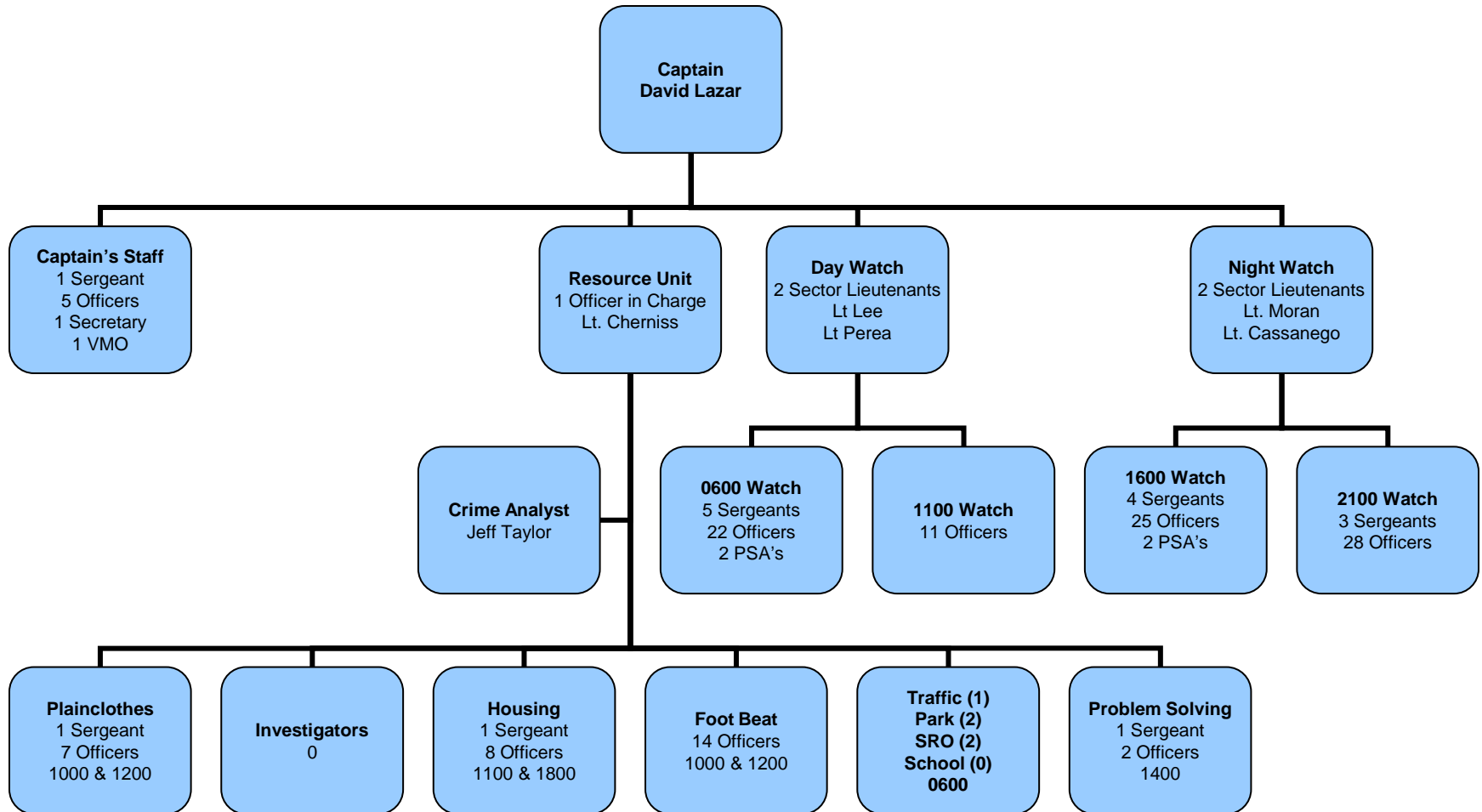
- **Tagalog**

- Ofc. Baldovino
- Ofc. Dilag
- Ofc. Rueca
- Ofc. Locano
- Ofc. Hermosura
- Ofc. Escobar

* Certified bilingual



Ingleside Station Organization



Ingleside Station Personnel

- **Sworn Personnel - 148**
Including:
 - On temporary modified duty - 3
 - On Disability - 3
 - On Leave - 0
- **Civilian Personnel - 7**
- **Total Personnel - 155**



OCC Complaints

	Jan.-June 2008	Jan.-June 2009	# Change	% Change
Total Complaints	39	20	-19	-48.7%
Total Allegations	98	45	-53	-54.1%



Bus Inspection Program

Lines to Ride:

- T Line
- 14 Mission
- 49 Van Ness
- 9 San Bruno
- J Church
- 67 Bernal Heights
- 52 Excelsior
- 43 (4 Car)
- 44 (YGC to Hunter's Point)
- 24 Divisadero
- 26 Valencia
- 23 Monterey
- 54 Felton



(There are no Muni Stations to patrol in the Ingleside District.)



Specials and Alliances

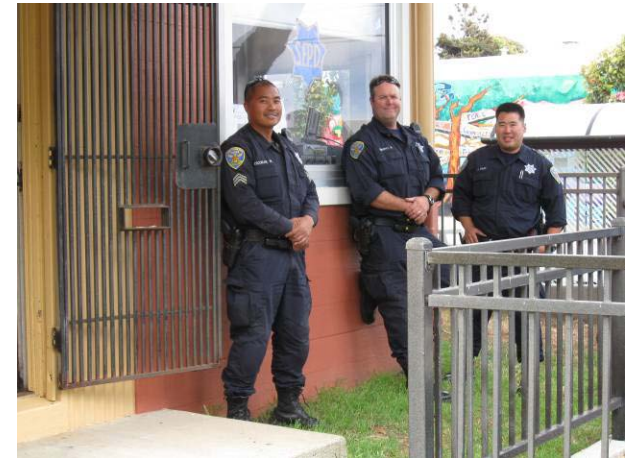
- **Patrol Specials:**

Rick Lannom #2532 (3H82) – Diamond Heights

Calvin Wiley #2684 (3H81) – Glen Park

Antjuan Taswell #2609 (3H83) – Diamond Heights

Jon Adamson #2536 (3H82) – Diamond Heights



- **SROs assigned to Ingleside:**

Officer Darryl Rodgers (Balboa High School)

Officer Annie Valenzuela (Visitacion Valley Middle School)

- **Allied Agencies:**

B.A.R.T. Police

City College PD

Daly City PD

Britton Courts PPS

Recreation and Park Patrol Officers





Balboa High School



Ingleside Schools

- Public Schools – 22 Total
 - Colleges – 1
 - High Schools – 3
 - Middle Schools – 2
 - Elementary Schools – 14
 - Other Schools - 2

- Private Schools – 12 Total



District Bars and Nightclubs

1 Car

Stray Bar
Wild Side West
Skip's Tavern
Argus Lounge
The Knockout
Lucita's Night Club
Club Malibu
Conchola's Bar
St. Mary's Pub

Address

309 Cortland Avenue
424 Cortland Avenue
453 Cortland Avenue
3187 Mission Street
3223 Mission Street
3247 Mission Street
3395 Mission Street
3775 Mission Street
3845 Mission Street

2 Car

International Club
Glen Park Station
Greenberg's
Nap's 3
Your Dive El Rio
Belinda's Bar
3300 Club

80 29th Street
2816 Diamond Street
1600 Dolores Street
3152 Mission Street
3158 Mission Street
3202 Mission Street
3300 Mission Street



District Bars and Nightclubs (continued)

3 Car

Cotter's Corner
Our Place
Coco's Bar
Pass Time Tavern

Address

4431 Mission Street
4461 Mission Street
4541 Mission Street
4663 Mission Street

4 Car

Tip Top Club
La Oficina
Friend's Bar

The Ave
Tropi Gala Club
Miraloma Club
Spitfire Rose

3776 Mission Street
4334 Mission Street
558 Monterey Blvd
1101 Ocean Ave
1607 Ocean Ave
358 Ocean Ave
749 Portola Drive
1790 San Jose Ave

5 Car

Geneva Pub
El Tapatio Nite Club
Lucita's Bar
Al's Elbow Room
The Connection

1196 Geneva Ave
4742 Mission Street
5163 Mission Street
5650 Mission Street
5740 Mission Street



Parks and Recreation



Recreation and Park Facilities

Types and Number of Locations

- **Playground – 10**
- **Park – 6**
- **Mini-Park – 7**
- **Natural Area – 1**
- **Recreation Center – 5**
- **Open Space – 5**
- **Pool – 2**
- **Stadium – 1**
- **Golf Course – 1**
- **Greenway – 1**
- **Day Camp – 1**
- **Conservatory - 1**



2009 Special Events

- Parish Event: St. Finn Barr's (January)
- McClaren Park Clean Up (February)
- St. Finn Barr's Church – ABC Permit (March)
- Glen Park Festival (April)
- Easter Sunrise Service – Mt. Davidson (April)
- St. Anthony's Procession (April)
- LSU Crawfish Boil – McClaren Park (April)
- Week of the Young Child – Crocker Park (April)
- Vicente Fernandez Concert – Cow Palace (May)
- Visitacion Valley Summer Jam (May)
- Skills – Pop After Party (May)
- Celebration of Flores de Mayo (May)
- St. Finn Barrs Dance (June)
- Family Day Celebration – Loehr St., Sunnydale (June)



2009 Calls for Service

	January	February	March	April	May	June
Priority A						
# Calls	573	482	536	522	555	551
Average Response Time	3:18	3:22	3:43	3:06	3:27	3:47
Priority B						
# Calls	1,007	961	1,127	1,075	1,089	994
Average Response Time	5:56	5:44	5:54	5:58	5:52	7:21
Priority C						
# Calls	6,383	5,579	5,755	5,046	5,715	5,402
Average Response Time	10:12	10:15	10:20	10:36	10:25	11:36



Ingleside District Crime



Ingleside District Part I Crimes

First 6 Months, 2008 vs. 2009

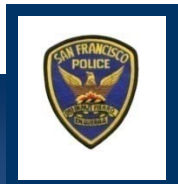
Incident Type	Jan-June 2008	Jan-June 2009	# Change	% Change
Homicide	14	5	-9	-64.29%
Rape	9	13	4	44.44%
Robbery	290	230	-60	-20.69%
Aggravated Assault	117	95	-22	-18.80%
Arson	10	9	-1	-10.00%
Burglary	246	222	-24	-9.76%
Larceny, Other	676	523	-153	-22.63%
Motor Vehicle Theft	423	393	-30	-7.09%
Total Part I Crimes	1,785	1,490	-295	-16.53%

Source: CrimeMaps. Data run 7/24/2009

Homicides – SFPD Homicide Detail

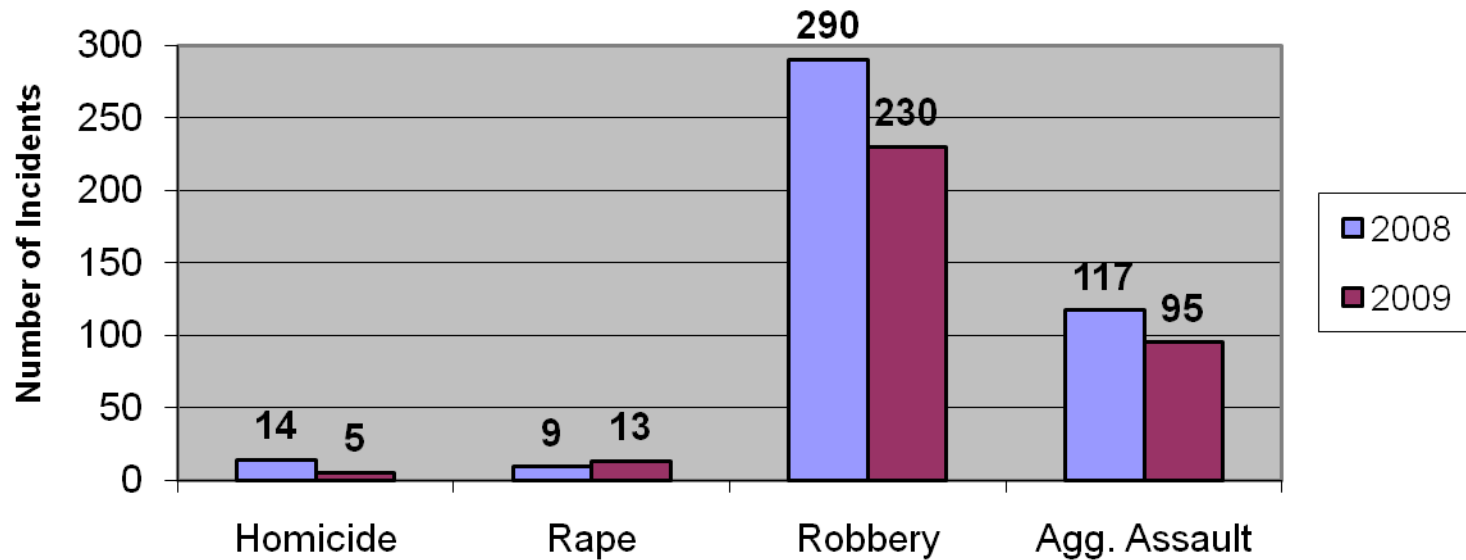
Robberies – SFPD Robbery Detail and CrimeMaps

Rapes – SFPD Sex Crime Detail



Violent Crime Comparison

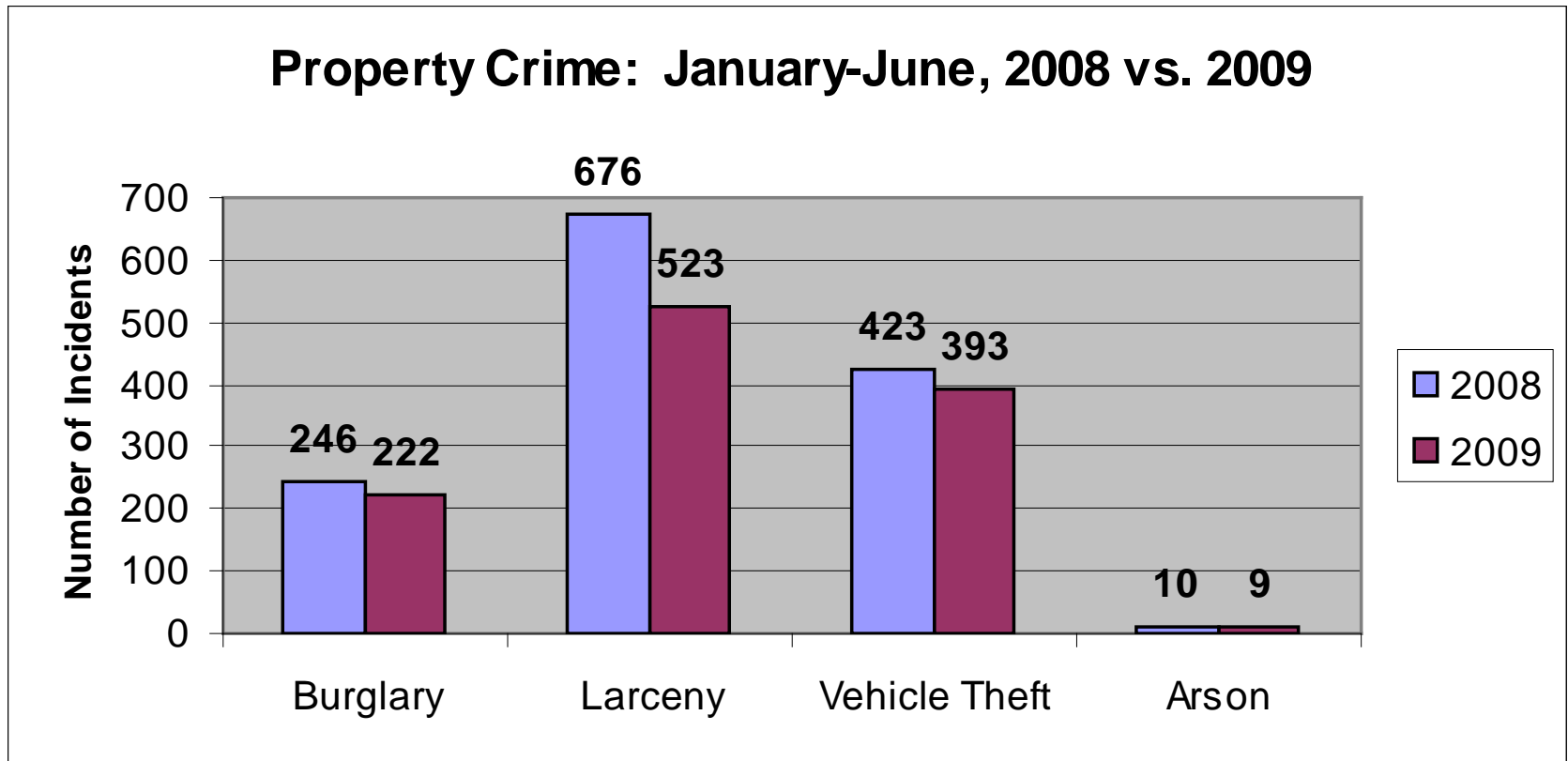
Violent Crime: Jan-June 2008 vs. 2009



Source: CrimeMaps. Data run 7/24/2009
Homicides – SFPD Homicide Detail
Robberies – SFPD Robbery Detail and CrimeMaps
Rapes – SFPD Sex Crime Detail



Property Crime Comparison



Source: CrimeMaps. Data run 7/24/2009



2009 Gun Seizures

	Pistol	Rifle	Shotgun	<u>Total</u>
January	9	3	1	13
February	2	1	0	3
March	11	2	3	16
April	11	0	1	12
May	6	0	3	9
June	4	0	1	5
<u>Total</u>	43	6	9	<u>58</u>



Enforcement Operations

- Robbery Abatement - Mission and Brazil (Jan.)
- Canvass for 519 hit & run victim – flyers distributed at Russia Ave & Naples St. (Jan.)
- Pedestrian Stings – Alemany, Geneva, Bosworth corridors (Jan, Feb, May)
- Robbery Abatement – CCSF (March)
- Recycling Theft Operation (April)
- Ingleside S.T.O.P. (April, May)
- Mini FRET Operation – Visitacion Valley/Sunnydale (April, May)
- R.A.T. (April, May, June)
- Buy Bust Operation (May)
- Probation Enforcement (May)
- Operation Safe Neighborhood (May)
- Operation Safe Crossing (June)



Code Enforcement

- Narcotics - 700 Paris St.
- Blight and noise - 1250 Plymouth St.
- Barking dog/possible narcotics - 301 Joost St.
- Gambling - 5249 Mission St.



Response to Crime Problems

ROBBERY SERIES – VISITACION VALLEY

BACKGROUND: Several strong arm and armed robberies on street and on Muni. (e.g., 7 occurring in a 24 hour period).

PLAN

- Increased patrol in area
- Make all officers at Ingleside aware of problem in line ups
- Blasted out information on the daily newsletter, SF Safe as a resource
- Placed Lt. Moran and Lt. Cherniss on point
- Developed Public Safety Announcement in 3 languages, officers distributed flyer
- Press release to the media, local and ethnic paper
- Partnered with Robbery Detail, Insp. Danker
- Robbery detail received and followed up on tip from Citizen who saw segment on the Channel 2 News at 10
- Ran undercover operations in an effort to apprehend suspects
- Ingleside plainclothes team, housing officers and Robbery Detail Inspectors made a significant arrest, clearing 5 robbery cases on Muni
- Crimes dropped off dramatically

Series is still open and an active case



Response to Crime Problems

ROBBERY SERIES – GLEN PARK and NOE VALLEY

BACKGROUND: Several strong arm and armed robberies on the street, late at night. Some occurring with lone individuals when walking from BART to their residences.

PLAN

- Began seeing an increase in robberies in two areas late in the evening
- Increased patrol in the area
- Developed Public Safety Announcements, handed out and posted in businesses
- Blasted out information on the newsletter, SF Safe as a resource
- Sgt. Molina and plainclothes team partnered with undercover team from the Tactical Company and Inspectors from the Robbery Detail.
- Received media interest from the newsletter and public safety announcement
- Ran undercover operations
- Crimes dropped off dramatically in the Ingleside

Series is still an open and active case



Response to Crime Problems

COMMERCIAL BURGLARIES – MISSION STREET

BACKGROUND: An individual(s) breaking into business overnight

PLAN

- Overnight burglaries to businesses along the Mission St. Corridor
- Advised officers to be aware of on going crime problem.
- Made community aware via daily newsletter, SF Safe as a resource
- Beat officers educating merchants on prevention strategies
- Partnered with the Burglary Detail
- Working with CSI in hopes of obtaining physical evidence for solvability
- Midnight watch detaining individuals suspected of being involved
- Crime Analyst to conduct a study/analysis on these cases
- Conducting plain clothes operations

Series is still an open and active case



Response to Crime Problems

AUTO BOOSTINGS – NEW MISSION TERRACE

A Newly Identified Crime Series

BACKGROUND: Identified numerous reports involving auto boosting, mainly during the evenings on Alemany, San Jose, Geneva and surrounding Streets. One citizen reported having their car broken into 4 times.

PLAN

- Crime Analyst Jeff Taylor to conduct an analysis of the autoboostings as they relate to time, location, type of vehicle(s) and method of operation.
- Inform residents of crime problem through daily newsletter
- Sector and beat officers to make residents aware through contact/prevention flyers
- Get word out about crime problem through neighborhood watch groups in area
- Partner with the Auto detail and assign a member of the Resource Unit as liaison and lead
- Increase high visibility patrol in the area

continued next page



Response to Crime Problems

AUTO BOOSTINGS – NEW MISSION TERRACE continued

- Conduct undercover operations in an effort to capture the suspect(s) responsible
- Request the assistance of the Tactical Company's Undercover Team
- Determine if some of the crime is occurring by environmental design, e.g., poor street lighting in areas which may contribute to the cause
- Advertise the station's tip line so that we may receive anonymous information regarding those responsible for this crime.
- Check with Burglary detail to determine if any items stolen have been pawned



Response to Crime Problems

ADDISON STREET CRIMINAL INCIDENTS

BACKGROUND: Residents reporting illegal drug activity, individuals loitering, and speeding problems on Addison Street.

PLAN

- Met with individuals in Supervisor Bevan Dufty's Office
- Identified all the crime issues
- Used issues as first test case for newly formed Resource Unit
- Assigned Officer Ravano from the Plainclothes Team as lead investigator
- Expanded Operation Safe Neighborhood, requesting sector car on day watch and housing officers on night watch, walk the neighborhood.
- Requested all sector officers throughout the district to pass through area during shift.
- Took Supervisor Dufty's suggestion of parking police vehicle on block
- Placed radar trailer on street.
- Obtained assistance from the Traffic Company, solo officers for speeding enforcement
- Supervisor Dufty taking the lead on the possibility of installing speed bumps.
- Positive results so far, criminal investigation still on going.



Response to Crime Problems

DOG OFF THE LEASH ISSUES

- Met with residents to discuss issue
- Captain Lazar and Sgt. Springer toured and assessed area
- A flyer was developed to educate community
- Flyer distribution began Tuesday, July 28, 2009 by Park and Sector Officers
- We reached out to Recreation and Park Department, asking for their assistance in enforcement
- We will continue our education campaign until the third week of August, then issue selected citations
- We will continue educating the community on the off the leash sites
- We will continue to support the Recreation and Park Department to conduct enforcement and take the lead on this effort



Traffic Enforcement Project Stats

Ingleside – 2008 vs. 2009

Year-to-Date Comparison: January - June		
2008	2009	% +/-
5,004	6,629	+ 32%

For YTD 2009, Ingleside has had the second-highest issuance of all City Police Districts

Violations include 21453(a), 21950(a), 22350, 22450(a), 27315, and Other

Source: San Francisco Police Department, Traffic Company



Facilities Projects at Ingleside Station

- The Garden Project
- Ingleside Station Gardner
- Beautification efforts of Sgt. Karp, Officer Frisk, and Officer Lee
- Fixing the Light Posts
- Removing Two Storage Containers
- The SWAP Program
- Holding cells remodeled
- Fiber-optic cables in place



Ingleside Station Softball



Ingleside seeks the public's feedback!

Phone: 415-404-4000

E-mail: sfpdingleside@sfgov.org



In Memoriam – Officer Mike Walsh

Star No. 344
SFPD 6/1/1998 - 7/2/2009



Officer of the Month – June 2007





SFPD Police Commission Presentation

Ingleside Phase 1 Implementation Update



Overview

- Review of Phase 1 Implementation proposal
- Status recap and update
 - Community Engagement and Communications
 - Staffing and Operations
 - Analysis and Systems
 - Training
- Phase 1 District Implementation: next 90 days



Phase 1 District - Goal

The goal of the Phase 1 District is to reduce crime and improve quality of life through community and police partnerships.



Phase 1 District - Measures of Success

- Decrease in targeted crimes over time
 - Fewer incidents of targeted crimes
 - Fewer public complaints about targeted crimes
 - Fewer calls for service about targeted crimes
- Increase in community satisfaction with quality of life.
 - Reduced fear/concern about problem
 - Improved public perception of safety
- Improved trust between community and police.
 - Increased public cooperation
 - Increased public satisfaction police handling of problems
 - Increased police officer job satisfaction



Phase 1 Implementation - Proposal

- Station Reorganization
- Sector Deployment
- Investigative Function
- Community Engagement/Problem Solving
- District Information System



Phase 1 Implementation – Approach

- Working Groups – inclusive, bottom-up input
- Subsets of Working Groups doing day to day work of implementation
- Other input opportunities
 - SFPD survey
 - Community Survey
 - Advisory Group
 - Panel Survey



Phase 1 Implementation – Working Groups

Decisions

Chief of Police, Assistant Chief,
Deputy Chief FOB, Commander FOB
David Lazar, Ingleside District Captain

IMPLEMENTATION ADVISORS
Police Employee Groups
Community Members

DISTRICT STAFFING WORKING GROUP
Capt. Lazar, Chair
Purpose:
-Staffing Plan
-Scheduling
-Performance Expectations
-CAD codes update

ANALYSIS WORKING GROUP
Lt. Cherniss, Co-Chair
Jeanne Chisholm, Co-Chair
Purpose:
-Collect baseline statistics
-Build crime analysis capability
-Track and analyze performance
-Plan for Phase 1 assessment
-Identify user requirements for local system

SYSTEMS WORKING GROUP
Ken Wysocki, Co-Chair
Jim Villaluna, Co-Chair
Purpose:
-Develop local system
-Troubleshoot infrastructure issues

TRAINING WORKING GROUP
Lt. Lee, Chair
Purpose:
-Develop training curricula
-Identify trainers
-Determine training schedule
-Develop staffing plan for training sessions
- Review and propose leadership training

COMMUNITY ENGAGEMENT WORKING GROUP
Capt. Lazar, Chair
Purpose:
-Advise establishment of Advisory Group
-Support panel survey
-Ensure accessibility
-Gauge and support cmtly engagement efforts

PROJECT MANAGEMENT
Strategic Management Division Director/Staff
Controller's Office
Key PM functions:
Decisions and outcomes documentation
Track issues
Provide logistical support to Working Group chairs
Communications – Internal and External
Activities Integration

WORKING

SUPPORT

District Staffing and Operations

- Resource Lieutenant selected
- Staff Sergeant selected
- Foot patrol locations selected and officers walking beats
- Housing unit brought to full strength



Phase 1 Implementation – Update

District Staffing and Operations

- Resource Unit staffing began June 13, 2009
- CAD updated to include ability to dispatch foot patrol to calls for service
- Investigations job description
- Draft problem nomination intake form developed
- Ingleside Responsive Investigation Program



Community Engagement and Communications

- Stakeholder briefings:
 - Station personnel
 - Employee Groups
 - Commissioners and Board of Supervisors members
 - Neighborhood Organizations outreach
- Community liaison assignments begun
- Approval received for officer voicemail



Phase 1 Implementation – Update

Community Engagement and Communications

- First Working Group Meeting on July 13
- Advisory Group Plan and Membership
- Youth engagement opportunities
- Ambassador Program expanded
- Voicemail and email for officers
- Briefings continued:
 - External agencies and Community Based Orgs
 - Station personnel – updates on payday
- Community liaisons increased & duties defined



Phase 1 Implementation – Update

Community Liaison Responsibilities

- Provide contact information
- Communicate proactively
- Attend scheduled meetings
 - Provide crime statistics for last 90 days
 - Bring Sector and Beat Officers
 - With the group, discuss and develop solutions to problems
 - Provide updates to group on community policing initiatives in the Ingleside
- Complete Problem Nomination Forms as appropriate
- Report back on issues discussed at meeting



Systems and Analysis

- Systems
 - Identified analyst to mock up District System
- Analysis
 - Collecting Baseline data
 - Calls for Service
 - HRMS
 - CABLE



Phase 1 Implementation – Update

Systems and Analysis

- District-based System:
 - Begin user needs identification
 - Timely crime incident data from Oracle IRS system
 - First Systems Working Group meeting July 20
- Analysis
 - Baseline Data Collection
 - Panel survey
 - TransLink Card Reader program
 - First Analysis Working Group meeting to be July 31



Training

- PERF recommended training for personnel
- Domestic Violence Training
- Training from Community Based Organizations
- Command Post Training
- Police Crisis Intervention Training



Phase 1 Implementation – Update

Training

- Domestic Violence training:
 - Scheduled for August
 - Developed measures for analyzing performance
- Developing training with youth
- Voicemail and email training July 21, 24
- Children of Arrested Parents training June 15, 18
- Exploring training from Public Defender



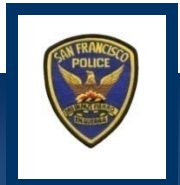
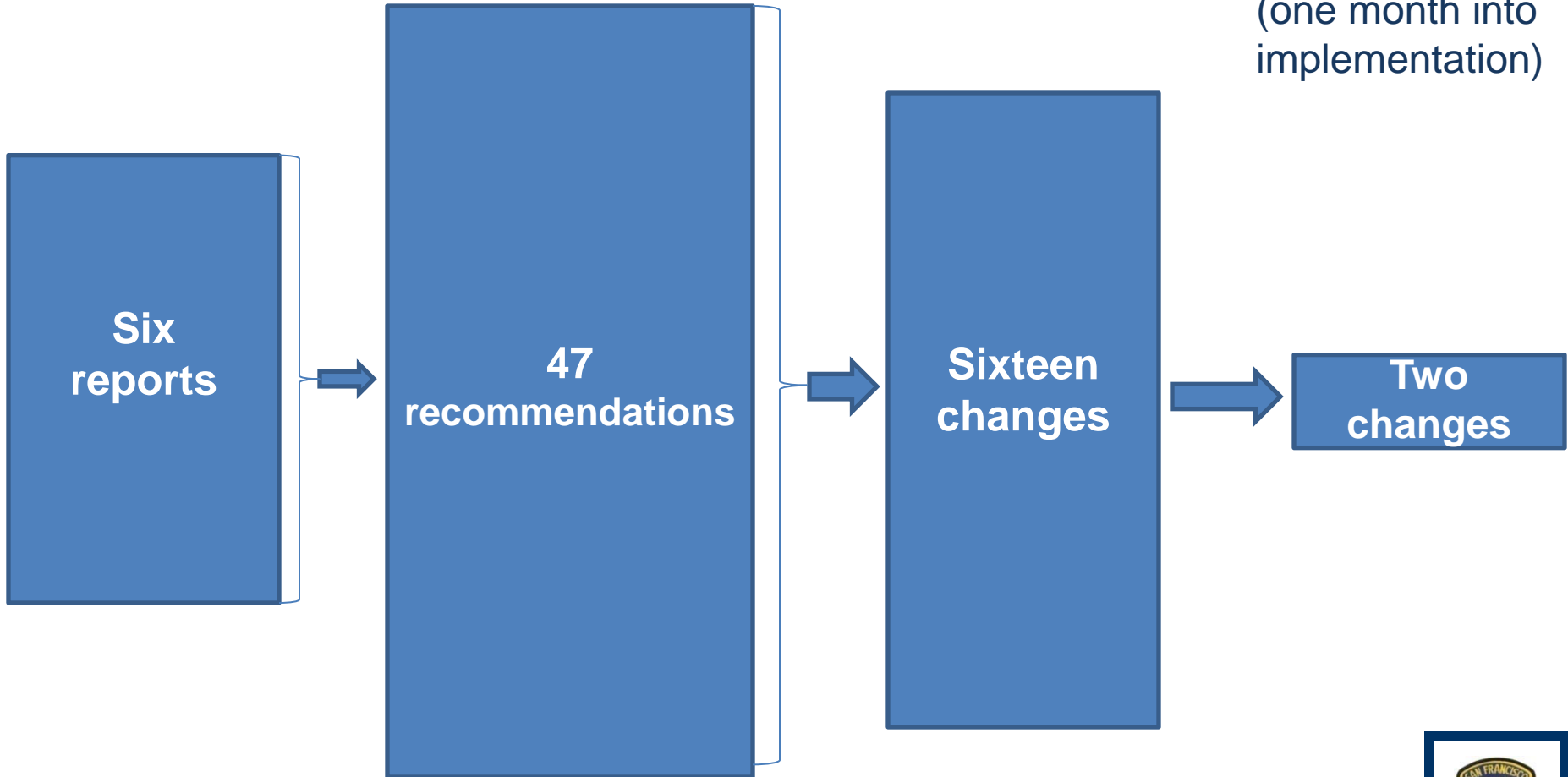
Phase 1 Implementation - Summary

From six reports on the SFPD...

Forty-seven recommendations identified for District implementation...

Summarized as sixteen major changes...

Two were underway as of May 20, 2009 (one month into implementation)



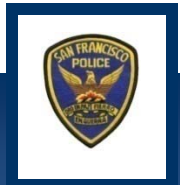
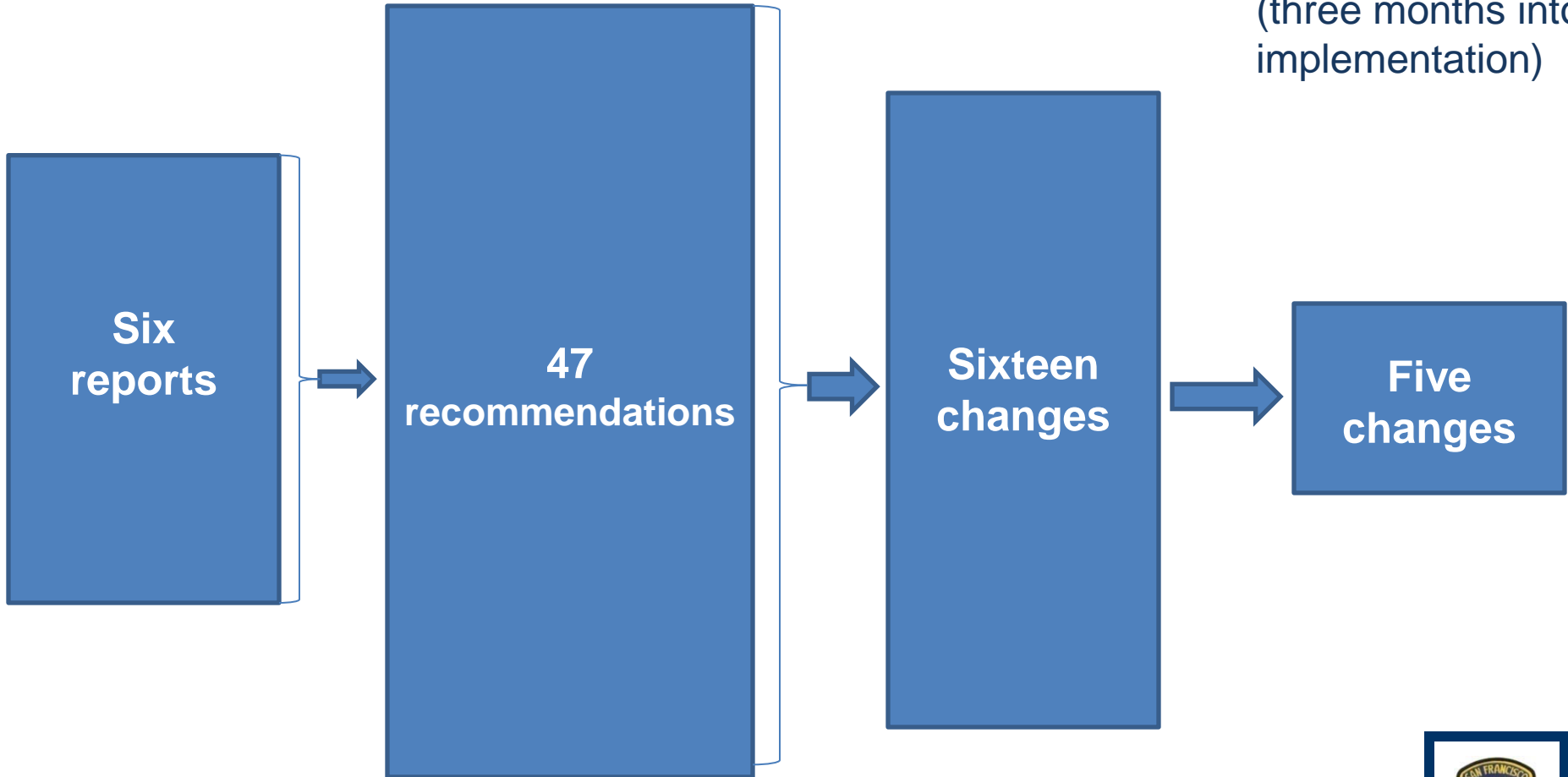
Phase 1 Implementation - Summary

From six reports on the SFPD...

Forty-seven recommendations identified for District implementation...

Summarized as sixteen major changes...

Five are underway as of July 29, 2009
(three months into implementation)



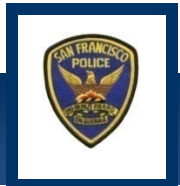
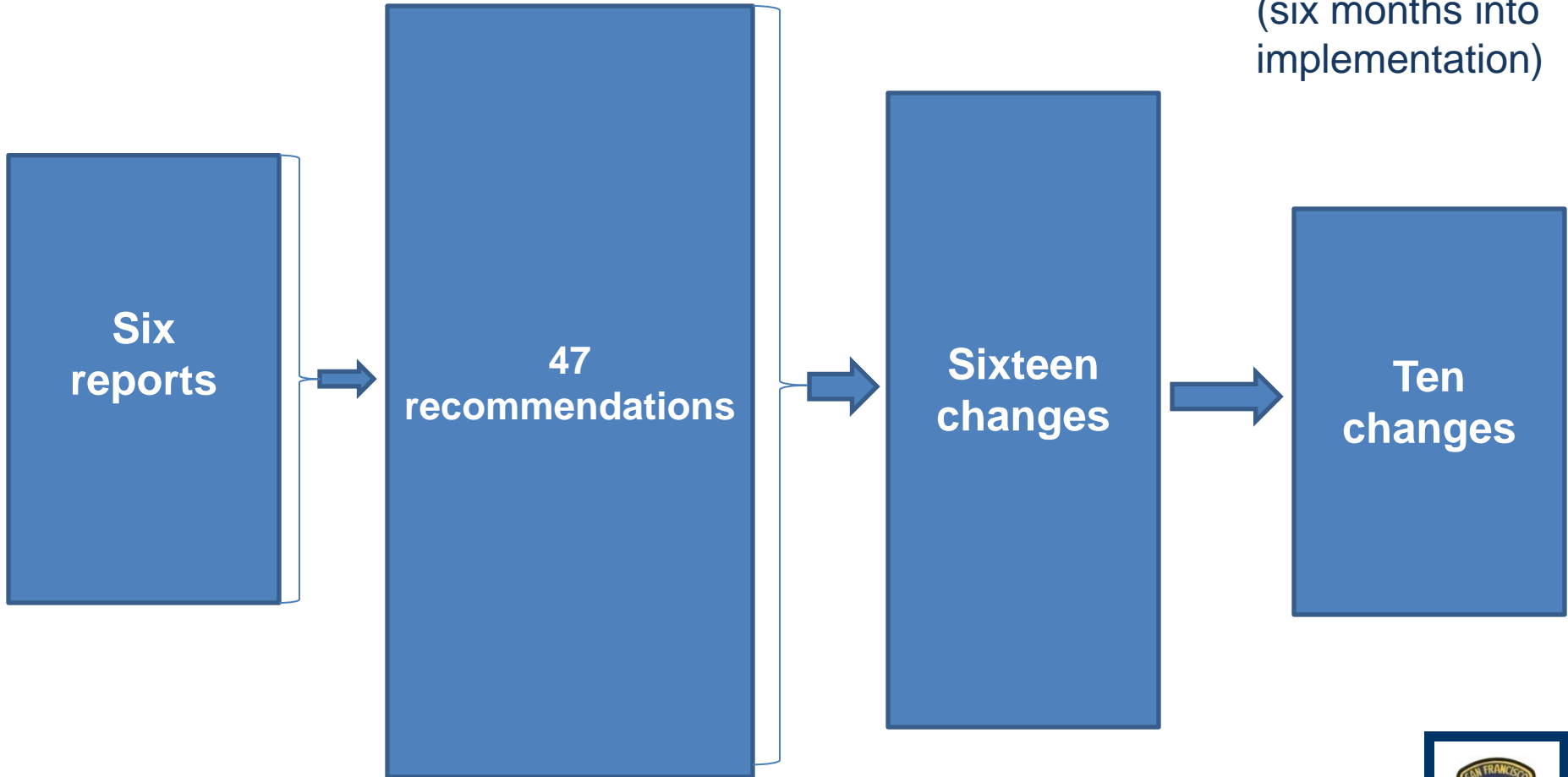
Phase 1 Implementation - Summary

From six reports on the SFPD...

Forty-seven recommendations identified for District implementation...

Summarized as sixteen major changes...

Ten will be underway in the next ninety days. (six months into implementation)



Phase 1 Implementation – Next 90 Days

Staffing and Operations

- Staff up Resource Unit
- Develop problem solving process
- Create and implement staffing plan
- Operational enhancements



Phase 1 Implementation – Next 90 Days

Community Engagement and Communications

- Define officer community engagement activities
- Build on following efforts
 - Youth interaction
 - Outreach to non-English speaking populations
 - Public housing relationships
 - Stakeholder involvement in problem solving
- Enhance communication



Phase 1 Implementation – Next 90 Days

Systems and Analysis

- Systems
 - Develop District system for problem identification
 - Develop problem solving tracking tool
- Analysis
 - Develop and produce baseline report
 - Identify members, begin administering panel survey
 - Define measures for and staff according to Muni incident data



Phase 1 Implementation – Next 90 Days

Training

- Develop curricula
- Identify trainers (local or external)
- Determine schedule
- Train officers on needed items
- Develop staffing plan for shift replacements

