

TAXICAB REGULATIONS

This order establishes procedures for the enforcement of regulations affecting taxicabs, promulgated by the San Francisco Taxicab Commission, and that are jointly enforced by this department, along with other laws applicable to taxis. Taxi Commission regulations address such issues as lighting, equipment, display of identification cards, etc. Members may obtain a copy of the regulations by calling the Taxicab Enforcement Unit.

I. PROCEDURES

A. VIOLATIONS OF TAXICAB REGULATIONS. If you observe a violation of the Taxicab Regulations, follow **ONE** of these procedures:

1. Issue a verbal admonishment; or
2. Issue a "San Francisco Police Department Taxi Detail Administrative Citation" for the appropriate violation; or cite to cab class on any Thursday within 30 days; or
3. If you are unclear as to what action is warranted, prepare a memorandum briefly outlining the circumstances and forward to the Taxi Detail.

B. ROUTING. Route one copy of the memorandum or the "Taxi Detail" copy of an administrative citation through channels to the Taxicab Detail.

C. COMPLAINTS BY THE PUBLIC. When informed by a person of a violation of the Taxicab Regulations, follow these procedures:

1. COMPLAINT CARD. Advise the person to telephone or mail a complaint card to the Taxi Detail. All taxicabs are required to be equipped with complaint cards.-
2. MEMORANDUM. If the person insists that you record the violation, prepare a memorandum and forward it through channels to the Taxicab Detail.

D. OTHER VIOLATIONS. Upon observing a violation of the Municipal Police Code, Traffic Code, California Vehicle Code or Business and Professions Code, issue the appropriate citation or make an arrest consistent with Department policies and procedures for citations and arrests (See DGO 5.06) and Traffic Enforcement (See DGO 9.01). A copy of any incident report related to enforcement against taxis should be routed to the Taxicab Detail.

References

DGO 5.06, Citation Release

DGO 9.01, Traffic Enforcement