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19-081
04/16/19**Homeward Bound Program and Navigation Center**

(Re-issue DB 17-065, Supersedes DB 18-192)

The purpose of this bulletin is to provide instruction to San Francisco Police Officers on how to use the services of the Homeward Bound Program and the Navigation Center.

The Homeward Bound Program is designed to assist in reuniting eligible persons living in San Francisco with family and friends, and offering ongoing support to end the cycle of homelessness. The program is administered at a variety of locations (see attached flyer) and is administered by the San Francisco Department of Homelessness & Supportive Housing, (415) 252-3232, DHSH@sfgov.org.

Homeward Bound Program Criteria:

1. The person must be homeless or low income, living in San Francisco.
2. Direct contact must be made between the Homeward Bound Team and the family, friend, employer or community source. Transitional housing is acceptable if the facility is willing to reserve a bed.
3. The person must not have any active Felony or Misdemeanor warrants. (A non-extraditable warrant may be an exception.)
4. Persons on parole or probation must have a letter of approval from parole agent or probation officer.
5. The person must be physically and mentally stable to travel to the destination unassisted.
6. The person must be sober and able to abstain from drinking alcohol or using other substances while in route; when possible, people with serious alcohol addiction will be referred to medically-supported detoxification before they leave.
7. The person traveling may not have a pet with them unless it is certified service animal. The travel rules of the transportation service are what applies.
8. The person must not have used the Homeward Bound Program within the previous five years. Any previous Homeward Bound Program use will be discussed at intake.
9. An adult traveling with minor child must have picture identification and birth certificate for the minor in order for travel to be considered.

For additional information, contact Homeward Bound at (415) 558-1217. Note: This general number will result in a call back.

Police Officers:

In the event that a police officer locates a homeless person who is interested in the program:

1. Monday thru Friday, based on the times and locations noted in the attached flyer, the police officer should bring or direct the person to meet with the Homeward Bound staff.
 - a. During Homeward Bound operational hours, SFPD could assist clients to connection with Homeward Bound staff.
2. At other hours, IF a client is interested in the Homeward Bound Program:
 - a. Provide general information about the program to clients as you would during Homeward Bound operational hours.
 - b. Use the HSOC placement process for a 7-day Nav. bed to place the client in any one of those beds that is available. HSOC (415) 558-2723.
 - c. Tell the client where and when to contact Homeward Bound the next business day.
 - d. Tell the Division Navigation Center staff when bringing in the client that the client is interested in Homeward Bound.

Referrals to the Navigation Center: There are no open referrals to the Navigation Center. SE HOT and Navigation Center staff are responsible for determining referrals. Do not send people to the Navigation Center directly; they will be turned away. The only exception is a Homeward Bound client escorted by SFPD.

Homeless individuals interested in the Navigation Center should be advised that the Navigation Center does not have an open referral process and they may seek alternative assistance by going to one of the City resource centers: MSC South Drop-In Center, United Council of Human Services Resource Center, Mission Neighborhood Resource Center or Glide Walk-In Center.


WILLIAM SCOTT
Chief of Police



HOMeward BOUND



The Homeward Bound Program helps reunite people experiencing homelessness with a safe place to stay. Come meet with Homeward Bound to confirm your eligibility and see how we can help.

The Homeward Bound Program can provide travel assistance to people experiencing homelessness in San Francisco who:

- Have family or friends at the destination willing and able to provide a place to stay and ongoing support; and
- Are medically stable to travel, unassisted

Contact Information:

Questions & Referrals: 415-558-1217

Address: 1235 Mission St.
San Francisco, CA 94103

Hours: Monday-Friday: 8:30am-4:00pm
***Closed 12:00pm - 1:00pm

