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04/02/19

**Healthy Streets Operation Center (HSOC)
Homelessness, Substance Abuse and Other Services**

The Healthy Streets Operations Center (HSOC) is open from 0700 to 2300 hours, 7 days a week and is a collaboration between the Department (SFPD), Department of Homelessness and Supportive Housing (HSH), Homeless Outreach Team (HOT), Department of Public Health (DPH), Department of Public Works (DPW), Department of Emergency Management (DEM), the City's Controller's Office, and 311.

Members encountering homeless individuals in need of shelter, substance abuse or mental health treatment should phone the **Healthy Streets Operations Center at [REDACTED]** during the hours of operation.

A Department member at HSOC will work to secure shelter or available services on the member's behalf, including confirming which services are available and where the person may be taken or directed. Members may also contact HSOC directly when requesting, Department of Public Works (DPW) (for homeless related issues) or the Homeless Outreach Team (HOT).

Some of services available to individuals include but are not limited to:

- Navigation Centers (Division Circle, 600 25th Street, 125 Bayshore)
- MSC South, 525 5th Street
- A Woman's Place, 211 13th Street
- United Council, 2111 Jennings Street
- Mission Neighborhood Center, 165 Capp Street
- Sobering Center, 1185 Mission Street
- Dore Urgent Care, 52 Dore Street
- Treatment Access Program (TAP), 1380 Howard Street
- Community Assessment Service Center (CASC), 564 6th Street

William Scott
WILLIAM SCOTT
Chief of Police