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19-017  
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### Clarification Regarding Member Complaints to DPA

The purpose of this bulletin is to clarify that the Department of Police Accountability (DPA) investigates complaints from *members of the public* against police officers. As outlined in DGO 2.04 section II.A.5, public complaint forms shall not be completed when the complainant is a member of the Department or is a representative of another police department or government agency.

When a member (sworn or civilian) of the SFPD makes a complaint regarding another member (sworn or civilian) of the SFPD, depending on the nature of the complaint, members shall use the procedures outlined in DGO 11.07, DB 18-114, DB 18-148, DB 17-013 or via Departmental memorandum forwarded through the member's chain of command.

Related Policies:

DGO 2.04 Citizen Complaints Against Officers

DGO 2.05 Citizen Complaints Against Non-Sworn Members

DGO 3.02 Terms and Definitions

DGO 11.07 Prohibiting Discrimination, Harassment and Retaliation

DB 17-013 Rights and Responsibilities under California Whistleblower Laws

DB 18-114 Equal Employment Opportunity (EEO) Policy

DB 18-148 Equal Employment Opportunity (EEO) Complaint Procedure

DB 18-163 Rumors and Bullying in the Workplace

A handwritten signature in blue ink that reads 'William Scott'.

WILLIAM SCOTT  
Chief of Police

*Per DB 17-080, both sworn and non-sworn members are required to electronically acknowledge receipt and review of this Department Bulletin in HRMS.*