



A  
18-128  
07/02/18

**California Relay Services Phone Number**  
(Supersedes DB 16-098)

Federal and state regulations mandate that the California Public Utilities Commission provide free and confidential relay services to people who are deaf, hard of hearing or with speech limitations.

The program, California Relay Service (CRS), utilizes a Communication Assistant to relay conversations for people with disabilities through regular business telephone lines. Effective immediately, the CRS number is [REDACTED] and is reflected in the Department's website and directories.

Members can expect calls from people with hearing or speech limitations through CRS and shall follow the instructions provided by the Communication Assistant.

Any questions regarding compliance should be directed to the ADA Coordinator at [REDACTED].

  
WILLIAM SCOTT  
Chief of Police

*Per DB 17-080, both sworn and non-sworn members are required to electronically acknowledge receipt and review of this Department Bulletin in HRMS.*