



DEPARTMENT NOTICE

21-006
01/05/21

Community Liaison Unit

The Community Liaison Unit (CLU) has been established within the Community Engagement Division (CED) to assist in fostering relationships between the Department and historically marginalized and Limited English Proficiency (LEP) communities in San Francisco. CLU partners and engages with community members and organizations to collaboratively identify and problem-solve local challenges and increase safety for residents, visitors, and officers. As stated in Goal 4 of the SFPD Community Policing Strategy Plan, CLU will engage in strengthening relationships with the communities that the police department serves, with a focus on increased officer visibility and pro-active engagement and crime-prevention strategies.

The CLU will partner with District Station Community Liaison Officers (CLO's), foot beats, and patrol officers to support each district in their efforts to build and improve relationships with communities within their district. This will be accomplished through collaboratively implementing community policing strategies, proactively engaging communities, and supporting district station efforts and initiatives.

CLU will coordinate with the Investigations Bureau to provide support and outreach to victims of prejudice based and hate crime incidents and other incidents of violence against historically marginalized communities involving serious bodily injury or loss of property.

Investigators will directly notify CLU for hate crimes or prejudice-based incidents involving serious bodily injury or life-threatening injuries.

CLU will follow up to provide support when notified of the following:

- Hate Crimes and Prejudiced Based Incidents
- Violent crimes involving serious or life-threatening injuries involving marginalized communities
- Officer-Involved Shootings
- Incidents as determined by investigators or Command Staff

CLU will serve as a liaison between SFPD and victims, ensure victims are connected with a wide range of services, assisted in the investigative process and possess an understanding of the criminal justice process. CLU will act in a supportive role with the primary investigative unit retaining investigative oversight of the investigation.

CLU will also work collaboratively with community groups and organizations to form working partnerships to address the needs of Limited English Proficiency (LEP) and historically marginalized communities in San Francisco. Through these partnerships, CLU will utilize a community policing approach to address problems and develop solutions.

CLU will monitor and track reported prejudiced-based incidents through a collaborative partnership with the Crime Strategy Unit (CSU). This collaboration will provide a data driven approach to identifying crime trends adversely affecting communities in support of developing solutions to create safer communities.

Members can contact CLU during business hours at (415) 558-5466 or SFPDCLU@sfgov.org and after hours through the Department Operations Center.


WILLIAM SCOTT
Chief of Police

Per DN 20-150, all sworn & non-sworn members shall electronically acknowledge this Department Document in PowerDMS. Members whose duties are relevant to this Document shall be held responsible for compliance. Any questions regarding this policy should be made to sfpd.writtendirectives@sfgov.org who will provide additional information.